

World Heritage Travel & Tours Sdn. Bhd. (refer as 'WHTT') provides its web site to the hotel. All the bookings will be processed by WHTT through the web site that is accessed by you from the homepage. Payment will be charged to you from WHTT for bookings made on line. Please refer to 'Contact us' for any enquiries.

TERMS & CONDITIONS

These terms govern all bookings made on this website. You accept these booking terms on behalf of all members of your party.

1. Any booking made or order placed by you shall be deemed to be an offer by you to purchase the relevant accommodation and/or travel arrangements subject to these booking conditions. No contract between you and WHTT shall come into existence until WHTT;
 - (a) issues a booking reference number;
 - (b) issues a booking confirmation by email, fax or post; and
 - (c) receives payment in full.

When the items have been confirmed and payment has been received, you will be able to print the confirmation slip from your emailed. The confirmation slip must be presented to the accommodation reception at the time of check in, as evidence that the services have been booked and paid for in advance. **Failure to present the confirmation slip may result in your being charged again (at the full service providers published rates) or the service not being provided.**

2. Payment in full is required at the time of booking. Payment should be made to World Heritage Travel & Tours Sdn Bhd as per the following details:

Name : WORLD HERITAGE MANAGEMENT
Bank : MAYBANK BERHAD
Account No : 5040-2128-3367

3. Where WHTT is unable to confirm the initial requested accommodation an alternative may be provided and an email notification will be sent to inform you of the details. The reservation will be held for 48 hours in order for you to signify acceptance by making deposit payment. **Failure to make payment within 48 hours of the booking confirmation for accommodation not available for immediate confirmation will result in automatic cancellation of the booking.**
4. We reserve the right to change prices offered on our web site at any time but this will not affect the price of any bookings that have already been confirmed.